

You need to live in one of the following local authority areas:

Darlington Borough Council, Hartlepool Borough Council, Middlesbrough Council, Redcar & Cleveland Borough Council and Stockton-on-Tees Borough Council.

Why not call us on: **(01642) 526100**

Lines open Mon-Thurs 8.30am-5pm, Fri 8.30am-4.30pm, closed Bank Holidays.*

Or visit our website www.stockton.gov.uk/whf



Marshall & McCourt will be delivering the programme of work and will contact residents regarding their application.

Terms and conditions apply - see www.stockton.gov.uk/whf. Offer subject to qualification and survey and open to residential properties only: home-owners or those renting from a private landlord located in Darlington Borough Council, Hartlepool Borough Council, Middlesbrough Council, Redcar & Cleveland Borough Council and Stockton-on-Tees Borough Council postcodes only. Only customers who meet the eligibility requirements will qualify for the offer. Offer only applies to central heating systems recommended by us and may not be used in conjunction with any other offer and cannot be exchanged for cash.

Stockton-on-Tees Borough Council will need to collect personal information in order to process an application for the Warm Homes Fund. The information will be shared with our approved installer Marshall & McCourt to check eligibility and deliver the required service. Information will be processed in accordance with data protection regulations and only used for this purpose.

The offer is subject to change, may be withdrawn at any time and subject to availability as funding is limited. Offer ends 31st December 2021 for new applications.

*Calls will be charged at your normal rate. We record calls to improve our service to you. Phone lines open Monday - Thursday 8.30am-5pm, Friday 8.30am-4.30pm and are closed on Bank Holidays.

Tees Valley Warm Homes Fund

Tel: 01642 526100

**FREE First Time
Central Heating System**
Read more to see if you qualify



What is it?

Your local council has funding from the Warm Homes Fund to install FREE first time central heating systems, in qualifying households in your area.

The project is supported by your local Citizens Advice Bureau, and Middlesbrough Environment City. These partner organisations will be able to provide additional services including:

- helping you check you are on the best fuel tariff
- give you free and confidential advice on energy costs
- helping you improve energy efficiency in the home and save money










Stockton-on-Tees Borough Council is leading the project across the whole Tees Valley.

Do I qualify?

If you have never had central heating in your current property visit www.stockton.gov.uk/whf or call us on **(01642) 526100** for more information.

How can this funding help you?

If your home qualifies, you could get the below benefits for free:

	An 'A' rated gas boiler.
	In off gas areas, an air source heat pump or oil boiler will be installed.
	Radiators throughout your home.
	Controls allowing you to manage heating in the way you want.
	All necessary piping, including associated works.
	Our support throughout the process.
	Our approved contractors Marshall & McCourt ensuring the right system for your property.
	Improving the energy efficiency of your home.
	You will be covered by the gas boiler manufacturer's warranty (or air source heat pump or oil boiler manufacturer's warranty if your property cannot be connected to the gas network).

What happens next?

If you qualify, one of our assessors will come out and survey your home to check eligibility and help us work out the best type of heating system for your property. Our surveyors will then discuss these options in detail with you and explain what system could be installed.

To find out if you qualify and to arrange a survey call **(01642) 526100**
Lines open Mon-Thurs 8.30am-5pm, Fri 8.30am-4.30pm, closed Bank Holidays.*
Or visit www.stockton.gov.uk/whf.

